



*DELAWARE HEALTH AND SOCIAL SERVICES*

Division of Public Health

Health Promotion and Disease Prevention

## Ryan White HIV Care Grant Program

### Part B

## Health Resources and Services Administration

Stanley Waite, Ryan White Part B /ADAP Grantee



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## The Treatment Extension Act is

- A major Federal program specifically designed to address gaps in care for PLWH (Persons Living With HIV).
- A source of funds for primary health care and support services that enhance access to and retention in HIV/AIDS care.



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Health Promotion and Disease Prevention

## **Goals**

- Reduce the use of more costly inpatient care
- Increase access to care for underserved populations
- Improve quality of life for those affected by the epidemic



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## **Need for the Treatment Extension Act**

- Treatment Extension Act is the "payer of last resort".
- Programs serve people with no regular source of health care and people with Medicaid or private insurance whose HIV-related care needs are not being met by other providers.



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## 2020 Funding

- ❖ Program Fiscal year - April 1, 2020 – March 31, 2021
- ❖ Total funding \$4,626,248
- ❖ Funding Distribution
  - Base Funding – \$1,940,948
  - AIDS Drug Assistance Program (ADAP) Funding - \$2,462,096
  - Emerging Communities - \$186,786
  - Minority AIDS Initiative - \$36,418
  - Allocation of Funds
    - Core Services – 75%
    - Support Services – 25%



# *DELAWARE HEALTH AND SOCIAL SERVICES*

## Division of Public Health

### Health Promotion and Disease Prevention

#### **Core Services**

- Outpatient Ambulatory Medical Care
- AIDS Drug Assistance Program (ADAP treatments)
- Oral health care
- Early intervention services (EIS)
- Health Insurance Premium & Cost Sharing Assistance
- Home Health Care
- Hospice services
- Mental health services
- Medical nutrition therapy
- Medical Case management services

#### **Support Services**

- Case Management (non-Medical)
- Child care services
- Emergency financial assistance
- Food bank/home-delivered meals
- Health education/risk reduction
- Housing services
- Linguistics services
- Medical transportation
- Outreach services
- Psychosocial support services
- Referral for health care/supportive services
- Treatment adherence counseling



# *DELAWARE HEALTH AND SOCIAL SERVICES*

## Division of Public Health

### Health Promotion and Disease Prevention

#### Program Contractors

❖ Christiana Care Health Services

- Medical Services

❖ Delaware HIV Consortium

- HIV Support Services
- HIV Case Management
- Planning Council

❖ AIDS Delaware

- HIV Case Management
- Transportation

❖ Beautiful Gate Outreach Center

- Early Intervention Services
- Minority AIDS Initiative
- Transportation

❖ Latin American Community Center

- Early Intervention Services

❖ Ramsell Public Health Rx

- Pharmacy Benefit Management
- Health Insurance Program

❖ Seven Keys Consulting

- Quality Management





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## **Ryan White Part B demographics:**

Client trend from 2020 – 1876 total clients

- Ages 25-44 are 25% of Ryan White cases
- Ages 45-65 are 57% of Ryan White cases
- Ages 65 years and older are 16% of Ryan White cases
- 66% of the clients are male
- 33% of the clients are female
- 1% of the clients are transgender
- 59% of Clients have an AIDS diagnosis
- 71.4% of clients reside in New Castle County
- Insurance
  - Medicaid - 825 clients
  - Medicare – 506 clients
  - Employer Sponsored – 281 clients
  - Private – 172 Clients
  - Other – 31 clients
  - Uninsured – 61 clients



# Holloway Community Program 2020





# HOLLOWAY COMMUNITY PROGRAM



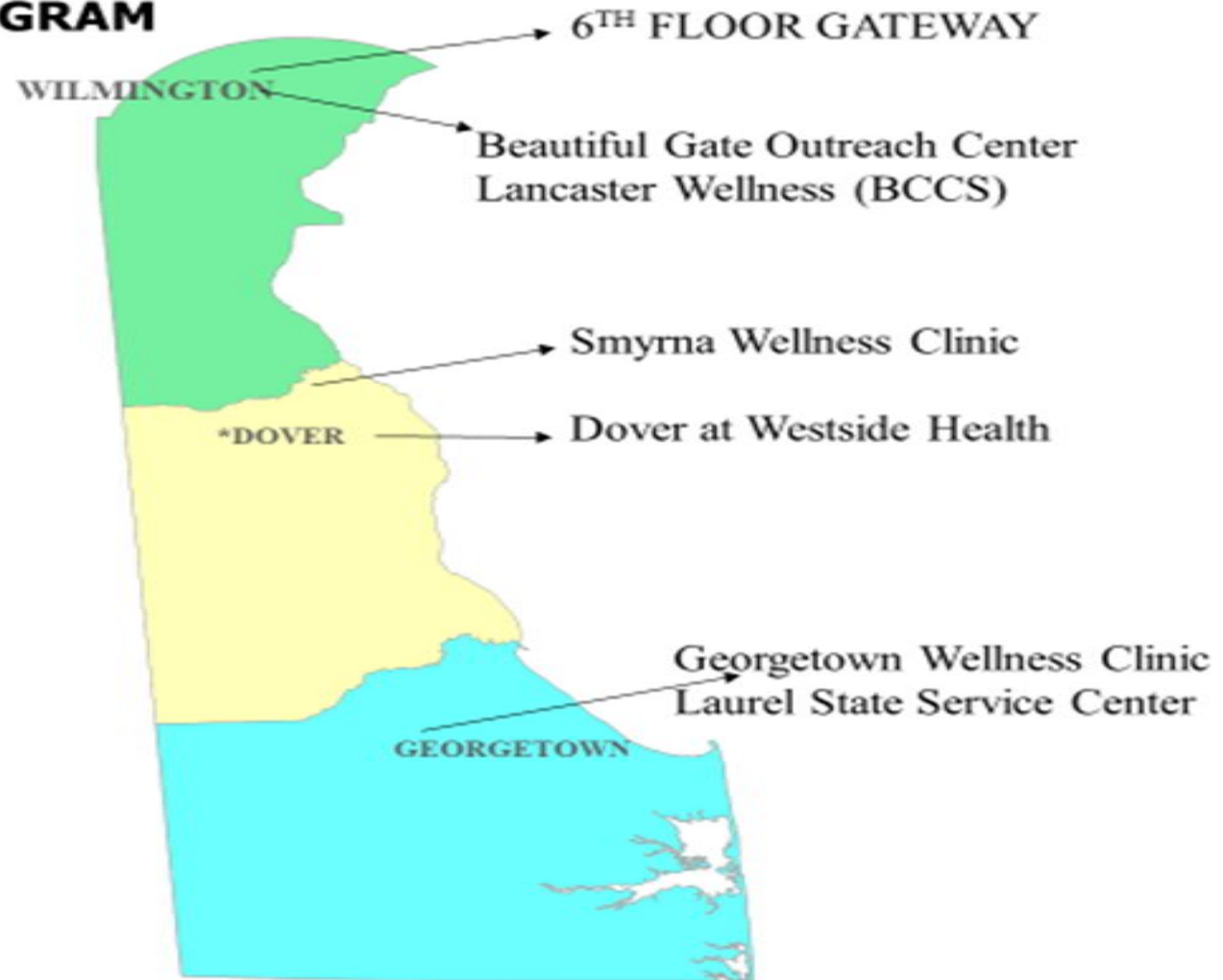
**Vision:** The belief that all people with HIV and other infectious diseases deserve optimal wellness, acceptance, and access to high quality, comprehensive care.



**Mission:** to improve the health of the community by providing people with HIV and other infectious diseases with comprehensive, compassionate, multidisciplinary care and the guidance to perceive and achieve their fullest potential.



## WILLIAM J HOLLOWAY COMMUNITY PROGRAM





# 2020 Year in Review





# Holloway Program 2020 Data

- HIV/AIDS- 1,754 Active Patients
- 87 New HIV Patients
- HEPC Mono- 53 Active patients
- Prep- 47 Active Patients



# Holloway Program Demographics

HIV+	1,754		HIV – (HCV and Prep)	100
Males	67%		Medicaid	37%
Females	32%		Medicare	27%
Transgender	1%		Pvt Insurance	30%
Black	64%			
White	34%		Uninsured	5%
Hispanic	8%			
MSM	38%			
IDU	12%			
Heterosexual	54%			



# Holloway Program 2020 data

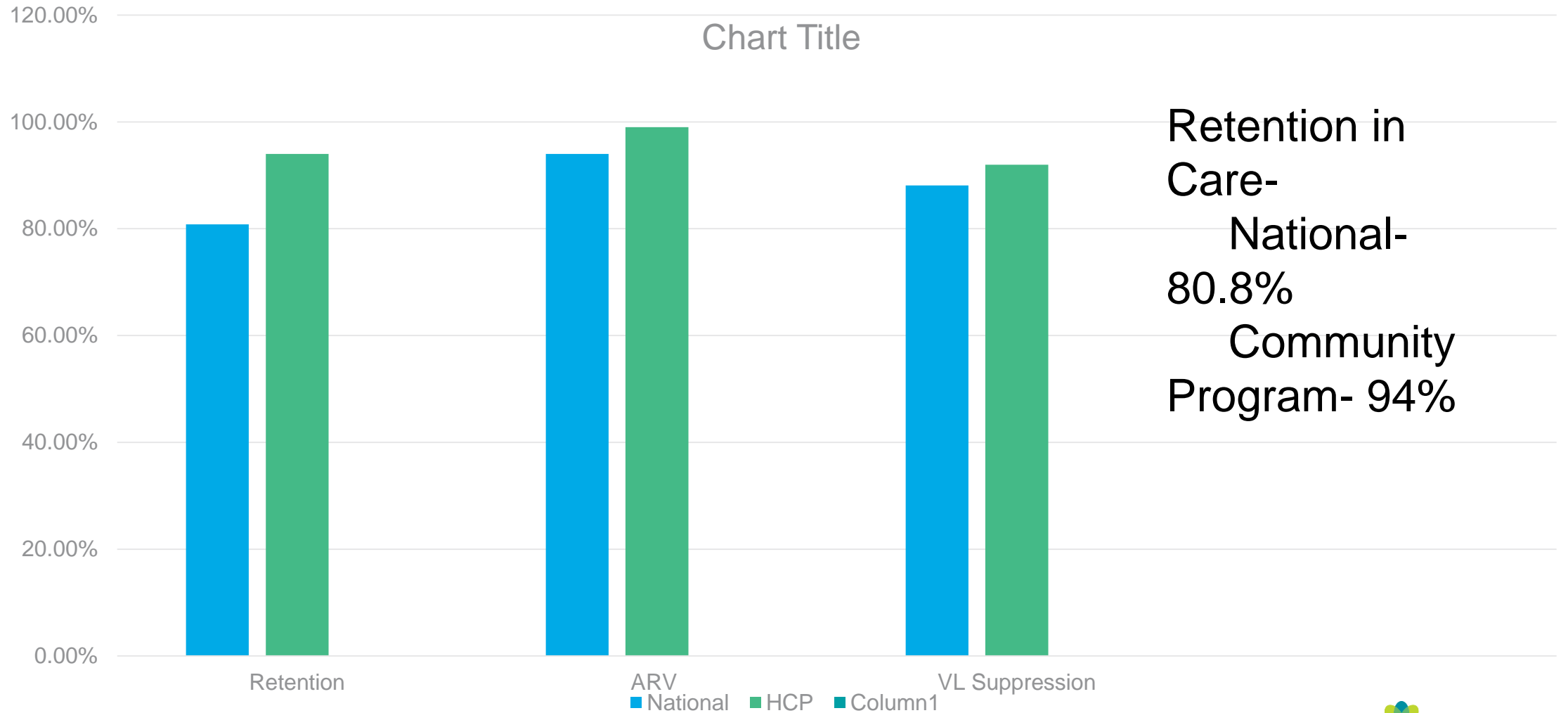
- HIV 3,615
- HCV 222
- PrEP 135
- OB/GYN 370
- Internal Medicine 1,437
- Behavioral Health 1,272
- Pharmacy 1,305
- Nursing 786
- Social Work 1,959
- **TOTAL 11,101 (+4.6%)**





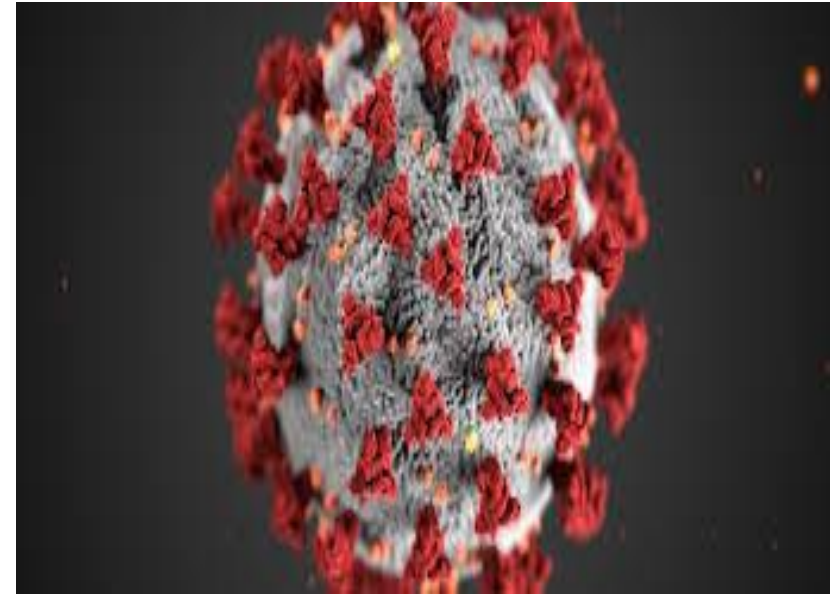
# HIV Treatment Cascade

## Sustained Virologic Suppression Rate=73%



# Covid-19 in 2020

- Alternative work spaces to socially distance and work from home
- Group daily huddle
- Restructured staff meetings
- Still kept services available- at lowest still saw 60% in practice visits/thrusted into virtual visits
- Conducted impromptu education for staff/patients
- Adapted to the influx of changes



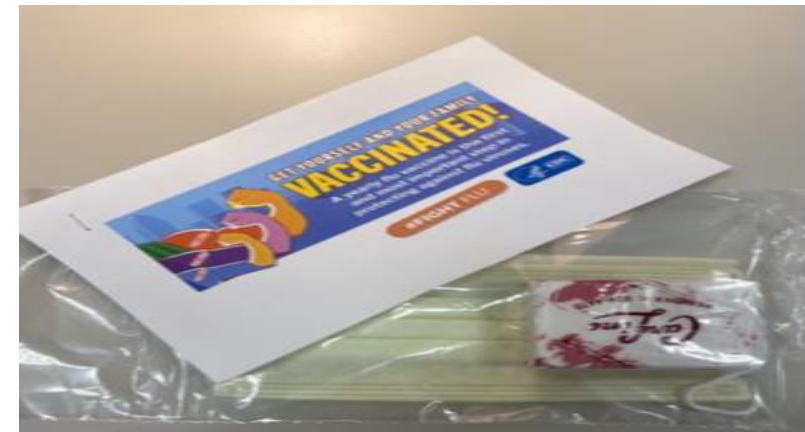


# Performance Improvement Projects

- “New Crew” Patient Onboarding for new patients
- Virtual Visits Implementation of appropriate visits- 14%
- Implementation of the Clinical Teamlets
- Flu Immunization Project-84% of patients immunized

# Covid-19/Influenza Packs

- Holloway Program Covid-19 Statistics
  - Screened >500 patients
  - Positives 74
- Covid-19 Etiquette Packs- 6500 given out to patients
- MAs/OAs implemented COVID-19 pre-screening process prior to office visits





# RYAN WHITE FUNDING-PART B

- ADAP Medications-\$2,861,691
- Core Medical Services-
  - Wilmington Gateway (\$993,459)
  - Smyrna Satellite (\$622,781)
  - Georgetown Satellite (\$790,890)
  - Statewide Medication Adherence (\$614,595)



## RYAN WHITE PART C EARLY INTERVENTION SERVICES (EIS)

Independent Grant with HRSA through competitive application process

May 1 to April 30 Budget Period

Competing application approved in 2018 extended through 2022

- **Current Project:**
  - Mental Health Services Statewide
  - Core Medical Services for Wilmington Sites

FUNDING \$889,195



# RYAN WHITE PART D

## WOMEN, CHILDREN, INFANTS AND YOUTH

Independent Grant with HRSA through competitive Application –  
Just submitted and under peer review

- August 1 to July 31 Budget Cycle-Current award \$407,023
- Extended through 2022-program is being evaluated by HRSA
- **Project:**
  - Women's Health Program (GYN Services), Pregnancy Management and Coordination of follow up care for Infants
  - HIV Medical care of Youth



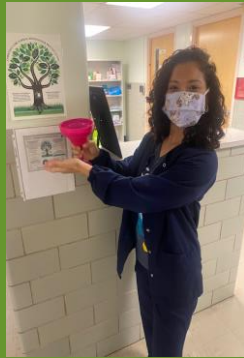
# Exceptional People 2020







**Laura  
Stockhausen**  
**Senior OA**



**NURSING:**

**Barbara Griffin, RN  
Meredith Farone, RN  
Carrie Dugan, RN**



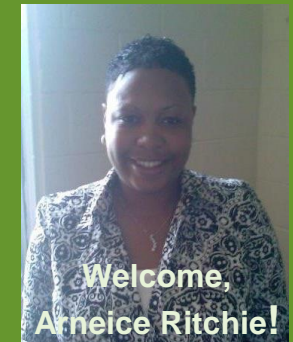
**“O.S.W.E.G.A.”  
Jim Shepherd, LSW  
Josh Sheets, LBSW**



# SMYRNA TEAM

**PROVIDERS:**

**Marci Drees, MD  
Toni Ducrest, MD  
Eric Halpern, MD  
Bill Mazur, MD  
Lisa Phillips, MD  
Christopher Zebley, ANP  
Kelly Cantwell-McNelis, PharmD  
Arneice Ritchie, LCSW  
Buddy Roberts, Peer Educator**



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# Georgetown Team



**Susan Wilson, Clinic Manager**



## Providers:

**Cara Grove, FNP**  
**Bill Mazur, MD**  
**Eric Halpern, MD**  
**Lisa Phillips, MD**  
**Toni Ducrest, MD**  
**Arneice Ritchie, LCSW**



**Brooke Darmstadter,  
Pharmacist**

**Dawn Schuler,  
Former OA**



**Nursing:  
Stephanie Bolden**



## Nursing:

**Barbara Griffin (Smyrna)**  
**Leslie Hayes**



**Josh  
Sheets,  
LBSW  
"OSWEGA  
"**



# Community Service

- CPL Dogs
- Turkey Run
- AIDS Walk
- Amish Country Bike Tour Volunteers



# Canine Partners for Life

Richard and Otis







# Canine Partners for Life-LIA



# Canine Partners for Life-ANDIE





# CHICKEN RUN 2020

*Jim Shepherd &  
Jack Miller “The Chicken Man”*

*Thank you!*



- **120** Thanksgiving food Boxes were delivered to patients this year
- **9<sup>th</sup>** Annual Chicken Run in **2020**
- **Total** over the years of **1,195** Boxes of Thanksgiving Food to Delaware Patients

# AIDS WALK 2020



**Smyrna WJHCP**



**Georgetown WJHCP**





# AMISH COUNTRY BIKE TOUR VOLUNTEERS 2020

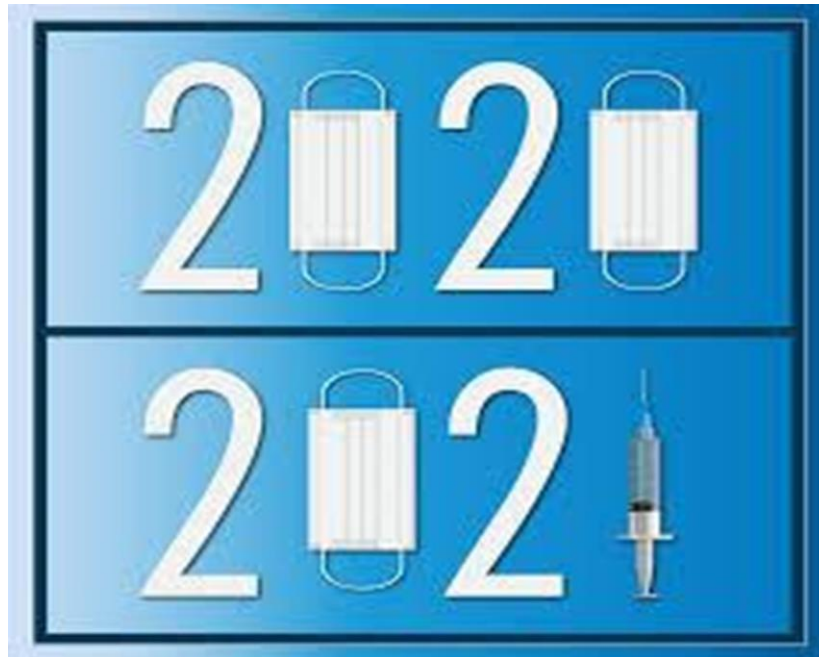


Carrie Dugan  
Cara Grove  
Christopher Zebley  
Josh Sheets  
Joni Miller



September 12, 2020  
Dover, Delaware

# Welcome to 2021







# Thank You to Each One of You!

- The year would not have been so successful with the determination, dedication, and flexibility of each one of you.



# Path Forward in 2021





# Utilization of Housing, EFA, MH & Transportation Services in 2020

RYAN WHITE PART B PUBLIC HEARING  
17 MARCH 2021



# Demographics – Gender

- ▶ Total Ryan White Clients 1,675
  - ▶ Δ from last year 1.4% ↓

▶ Female	580	34.6%
▶ Male	1,079	64.4%
▶ Transgender	16	1.0%

# Demographics – Race & Ethnicity

▶ Total RW Clients	1,675	
▶ A.A./Black	1,072	64.0%
▶ White	461	27.5%
▶ A.I. / A.N.	3	0.2%
▶ More than one race	7	0.4%
▶ Hispanic / Latino	132	7.8%

# EFA & Housing Utilization in 2020

- ▶ E.F.A. 160 payments \$70,045  
for 119 unique clients  
7.1% all clients or 1/14 clients
- ▶ Housing \$355,000 49 of 150  
RW Part B funds augment HOPWA funding  
for rental assistance (about \$1M)

# MH & Transport Utilization in 2020

- ▶ Mental Health      \$ 0      0 clients
- ▶ Transportation
  - ▶ 656 trips      ~\$50,000
  - ▶ Serving 52 (3.1%) unique clients
- ▶ No provider in Kent County since April '19



# Questions ?

The background of the entire page is a light gray gradient, decorated with numerous realistic water droplets of various sizes. Some droplets are large and prominent, while others are small and subtle, scattered across the top, bottom, and sides of the page.

# **BEING GOOD ISN'T GOOD ENOUGH**

**A QUALITY REPORT FOR DELAWARE'S RYAN WHITE PART B PROGRAM**

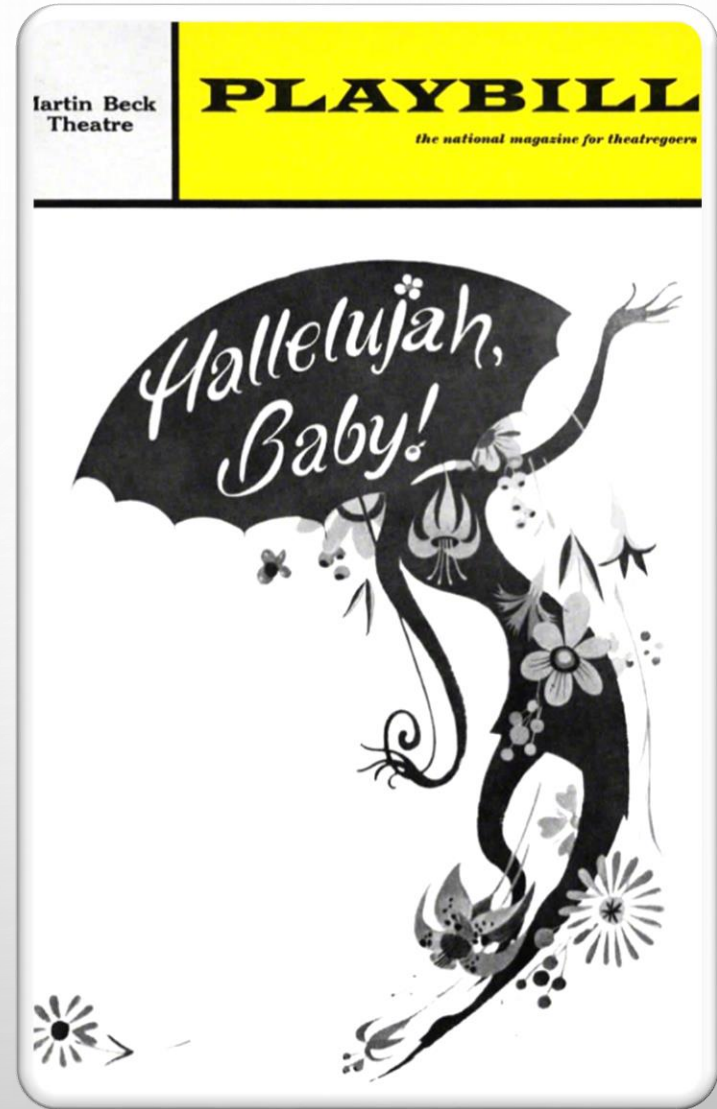
**GLEN C. PRUITT**

**SEVEN KEYS LLC**

POSSIBLE THEME SONG  
FOR RYAN WHITE PART B  
IN DELAWARE?

BEING GOOD...

... ISN'T GOOD ENOUGH



# DATA SOURCES FOR EVALUATING QUALITY OF INDIVIDUAL SERVICES

- Patient Advisory Groups
- Medical Monitoring Project Reports (through the DE Division of Public Health)
- Provider Self-Evaluation Reports
  - surveys, focus groups, one-on-one interviews, etc.
- Positive Action Committee
- Delaware HIV Planning Council Itself
  - particularly in the development of an Integrated HIV Prevention and Care Plan



# DATA SOURCES FOR EVALUATING QUALITY OF DELAWARE'S CONTINUUM OF HIV CARE

## Purpose of Ryan White Services

- To improve the health outcomes for Delawareans living with HIV disease
- To help clients live longer, healthier lives
- To reduce or prevent the spread of HIV infection

## Data Sources

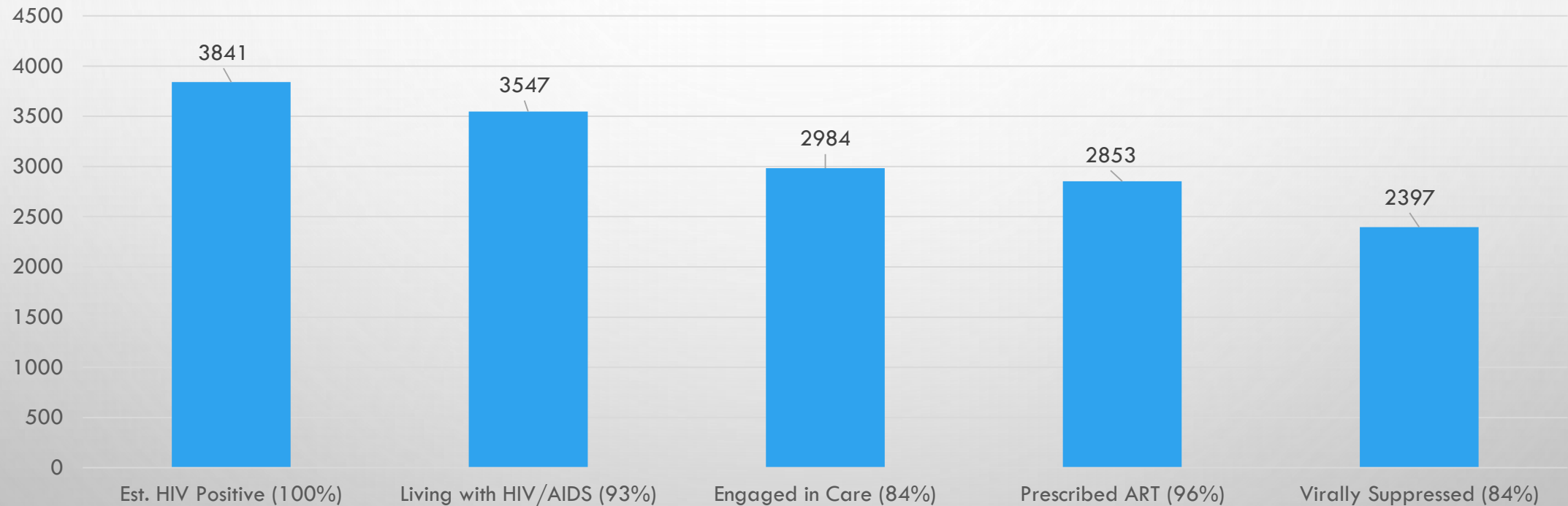
- Quality Management Team Reports
- Delaware HIV Surveillance Report (For Cases Diagnosed Through December 2019)

# CLINICAL PERFORMANCE MEASURES MONITORED BY THE QUALITY MANAGEMENT TEAM

MEASURE	TARGET	2019 QTR 4	2020 QTR 4
Two Primary Care Visits Greater Than 3 Months Apart in the Measurement Year	80%	77%	78%
HIV Medical Care Frequency	75%	63%	57%
Viral Load Suppression	80%	85%	87%
Durable Viral Load Suppression	75%	70%	73%
Linkage to Care Within 1 Month of Diagnosis	85%	67%	89%

# DELAWARE HIV CARE CONTINUUM (AS OF AUGUST 31, 2020)

DATA: DELAWARE HIV SURVEILLANCE REPORT 2020



# **DELAWARE HIV SURVEILLANCE REPORT**

**FOR CASES DIAGNOSED  
THROUGH DECEMBER  
2019**

<https://www.dhss.delaware.gov/dhss/dph/epi/files/2020hivepiprofile.pdf>



DELAWARE HEALTH AND SOCIAL SERVICES  
Division of Public Health  
Health Promotion and Disease Prevention

# QUESTIONS?



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